

FLORIDA GAMING CONTROL COMMISSION

In The Matter Of:

Cardroom Discussions Event

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PROCEEDINGS: Cardroom Discussions Event  
DATE: Tuesday, March 24, 2026  
TIME: 11:04 a.m. to 11:32 a.m.  
LOCATION: Betty Easley Conference Center  
4075 Esplanade Way, Room 234  
Tallahassee, Florida 32399

STENOGRAPHICALLY REPORTED BY: JUDY LYNN MARTIN

PRESENT:

William Spicola, Commissioner  
Alana Zimmer, Executive Director  
Brandon McCaffery, Deputy Executive Director  
Elina Valentine, General Counsel  
Joe Dillmore, Director of Pari-Mutuel Wagering

Public Speakers:

John Lockwood, Esquire  
William Vineyard  
Deborah Giardina

1 Job No.: 443497

2 Proceedings began at 11:04 a.m.

3 MS. VALENTINE: Good afternoon. My name is  
4 Elina Valentine, General Counsel. Welcome to the  
5 first of three cardroom rules information sessions  
6 that the Commission is holding throughout the  
7 State.

8 During the -- during the session permitholders  
9 may provide for the Commission's consideration  
10 feedback and suggestions on rules governing  
11 cardroom operations. Please limit your discussions  
12 to rules promulgated in Chapter 75-11 of the  
13 Florida Administrative Code.

14 If you would like to speak, you may come up to  
15 the front table. Each speaker will have around 15  
16 minutes to present. This meeting will be  
17 transcribed by madam court reporter. I'm going to  
18 turn it over to my colleagues for introductions and  
19 for opening remarks by the Executive Director Alana  
20 Zimmer.

21 MS. ZIMMER: Good morning, everyone. Thanks  
22 for coming to this. Just so you know, like, the  
23 objective of this is trying to get more information  
24 back from our licensees and permitholders so that  
25 we can essentially serve you better and ultimately

1 serve Floridians better.

2 So anything that you'd like to bring to us is  
3 great. We're just trying to strengthen those  
4 relationships and the service that we provide for  
5 you.

6 So we welcome you, we're thankful that you're  
7 here today, and we look forward to hearing --  
8 hearing what you want to -- want to discuss today.

9 Just as Elina said, we have two more of these  
10 sessions coming up. So if you have colleagues or  
11 others who weren't able to make this one, we'll be  
12 having another one next week in Orlando and then  
13 May 7th in Fort Lauderdale. So we're hoping to  
14 make those convenient enough for everyone across  
15 the State.

16 These are also -- we really want these to be  
17 helpful for people who are on the floor every day,  
18 so those people who are experiencing these things  
19 on a day-to-day basis have firsthand experience  
20 with that. We want to make sure that we're  
21 addressing those concerns as well. So thank you.

22 Brandon, you want to --

23 MR. McCAFFERY: Sure. So Brandon McCaffery,  
24 Deputy Executive Director. Just want to thank  
25 everyone for coming out today and looking forward

1 to hearing some feedback that y'all have. Thank  
2 you.

3 COMMISSIONER SPICOLA: Good morning, ladies  
4 and gentlemen. My name is William Spicola. I'm a  
5 recently appointed Commissioner in the Florida  
6 Gaming Control Commission. I look forward to  
7 hearing from everybody today and making some  
8 positive changes to the cardroom rules that  
9 will work for everybody.

10 MR. DILLMORE: Joe Dillmore, Director of  
11 Pari-Mutuel Wagering. Welcome.

12 MS. VALENTINE: We can now start our portion  
13 of the meeting if anybody would like to come up  
14 first. No pressure here.

15 MR. LOCKWOOD: Are you wanting to go rule by  
16 rule or just one person for all comments?

17 MS. ZIMMER: So any particular ones that  
18 you're interested. We don't need to go through  
19 every one, but if there are particular things that  
20 you want to start with or address we can start with  
21 one of those if you got an item of concern.

22 MR. LOCKWOOD: Perfect. Is it okay if I just  
23 -- do I need to --

24 MS. ZIMMER: Would you mind just so we can  
25 hear a little better. In my old age I have a hard

1 time.

2 COMMISSIONER SPICOLA: And we want The Florida  
3 Channel to be able to pick you up as well.

4 MR. LOCKWOOD: My name is John Lockwood. I'm  
5 here on behalf of a number of pari-mutuel  
6 (inaudible). We're a law firm here in Tallahassee  
7 regulate -- or work with a lot of these regulated  
8 entities.

9 So I've got a number of comments here and I'll  
10 start with -- my first one is going to be in  
11 75-11.005 prohibitions, and this (5).

12 This rule basically prohibits cardroom  
13 occupational licensees from participating in  
14 authorized cardrooms at the facility where they're  
15 employed.

16 So we previously had filed a variance on  
17 behalf of one of our clients Oxford Downs many  
18 years ago. It was denied. We challenged the rule.  
19 The rule was ultimately upheld. Certainly this is  
20 something within the Department's purview.

21 Our biggest concern here -- and I think a lot  
22 of cardrooms will do this differently across the  
23 State. It kind of depends on where they're  
24 located, but for cardrooms that are located in  
25 rural areas, this is just becoming an increasing

1 problem.

2           And so, you know, we understand the  
3 Department -- or the Commission's concern that, you  
4 know, we want to have this -- you know, uphold the  
5 integrity of the game and we're looking at that,  
6 but at the end of the day the things the rule  
7 doesn't contemplate is if you're a cardroom dealer,  
8 you can deal cards to your wife, your kids, your  
9 brother, family members, people you owe debts to,  
10 things like that.

11           So we don't really think that banning cardroom  
12 employees from this is going to provide any  
13 additional, you know, benefit to the games. And I  
14 think that banning cardroom employees actually  
15 potentially in some areas could encourage the  
16 proliferation of home games. I think that we hear  
17 that a lot.

18           I mean, people that play in these cardrooms  
19 naturally have an interest in playing poker and so,  
20 you know, they're going to want to play games and  
21 sometimes driving an hour, hour-and-a-half to  
22 another cardroom is just something that's not --  
23 they don't want to do. So we would certainly like  
24 the Department to give that some consideration.

25           We don't think it would be an issue in any of

1 these rooms. I mean, if players don't feel  
2 comfortable at the table, we're not going to force  
3 them to play in that game. If they say, hey, you  
4 know, I know this dealer that's playing there, you  
5 know, he dealt for me last week. I don't feel  
6 comfortable. We certainly can assign him to  
7 another table. This happens all the time, so.

8 COMMISSIONER SPICOLA: Would you anticipate  
9 making that a part of your house rules?

10 MR. LOCKWOOD: I think we have internal  
11 controls for that. For sure. Absolutely.

12 MS. ZIMMER: I know that -- that you're  
13 speaking. We appreciate that right now. I was  
14 just going to ask the rest of you here, just, you  
15 know, informal, do you all have the same kind of  
16 issue in your areas?

17 Perfect. Okay. Just curious, like making  
18 sure that, you know, if we want to serve --

19 (Overriding noise)

20 MS. ZIMMER: -- one person is having an issue,  
21 oftentimes others are as well and we just want to  
22 acknowledge that. Thank you.

23 MR. LOCKWOOD: My next comment is going to be  
24 generally to cardroom employee occupational  
25 licenses in general.

1           Number one, this isn't necessarily something  
2           that's referenced in the rules. It's just more of  
3           an overall process. I would say I weekly get  
4           complaints from clients that it is very difficult  
5           for them to onboard occupational licensees.

6           Used to be the process was simple. We had  
7           Commission and previously PMW staff that was  
8           located at these facilities. They were able to  
9           help licensees get onboarded on. They were able to  
10          get to work.

11          We're obviously competing with, you know, a  
12          lot of other industries for talent that don't need  
13          occupational licensees. And so, you know, when an  
14          employee's told: We'd love to hire you, but it  
15          might be, you know, a month, six weeks, eight weeks  
16          before you're able to get your license and able to  
17          start working. A lot of times that's going to be a  
18          deterrent.

19          And so we understand that there's certain  
20          rooms in the State that still have staff members  
21          from the Commission that are there. They're able  
22          to assist and obviously their applications go  
23          quickly, but what we're hearing is is that those  
24          staff are reluctant to travel to other facilities  
25          and, again, it's just causing a considerable number

1 of delays.

2 75-11.0106, the identification of occupational  
3 license --

4 MS. ZIMMER: Sorry, backtrack just a second.  
5 Are those mostly in rural areas that you're talking  
6 about?

7 MR. LOCKWOOD: I know Jacksonville certainly  
8 has experienced a number of issues --

9 MS. ZIMMER: So it would also be the bigger  
10 areas?

11 MR. LOCKWOOD: Bigger areas as well. So they  
12 don't have one that's staffed. I believe someone's  
13 staffed in Daytona, but, you know, we do see a lot  
14 of delays in those, you know, areas. It just  
15 really depends on whether or not they have someone  
16 at the facility. If they have someone at the  
17 facility or located close by, a lot of these issues  
18 are sometimes alleviated, but it's something that I  
19 would say over the last two to three years has been  
20 a constant complaint -- why is this taking longer  
21 and longer and longer to get people licensed.

22 MS. ZIMMER: Thank you.

23 MR. LOCKWOOD: And this kind of goes hand in  
24 hand with that, the identification of the  
25 occupational license applicant. The rule has been

1 updated. I know we've talked to staff. The form  
2 is --

3 MR. DILLMORE: Sorry. You referenced that  
4 section pretty quickly. Did you reference another  
5 section as well?

6 MR. LOCKWOOD: Sorry, 75-11.0106, the  
7 identification of the occupational license  
8 applicant. This rule was just recently updated to  
9 make clear about the forms of identification that  
10 need to be provided. However, the form hasn't been  
11 updated.

12 And this is what's causing a problem for  
13 people that are applying online. They're  
14 submitting their identification pursuant to the  
15 form and they're starting to get rejected because  
16 the form doesn't line up with the rule. So, you  
17 know, again, we're experiencing further delays on  
18 that and we would hope, you know, this could be,  
19 you know, a quick change to the form.

20 Another thing we hear from clients -- again,  
21 this isn't something that's in the rule, but on the  
22 Gaming Commission you're allowed. You're able to  
23 search by cardroom licensees, so dealers and things  
24 like that you can search their name.

25 We would hope that the Commission would stop

1 publishing the home addresses of these individuals.  
2 Certainly we understand public records law, but I'm  
3 not aware of a statute or anything that compels the  
4 agency to publish that information. If there is, I  
5 mean, we're certainly, you know, open to hear about  
6 that, but, you know, we hear that, a constant  
7 complaint (inaudible) workers is that they really  
8 don't like having their home information published.  
9 They're okay -- you know, obviously this is the  
10 room they're associated with and et cetera, et  
11 cetera, but, again, having that home information  
12 if -- you know, sometimes players have problems  
13 with their dealers and, you know, we don't want  
14 anything to resort to actions out of the cardroom.  
15 So, you know, again, just kind of looking out for  
16 the safety of employees there.

17 Just scrolling, looking.

18 My next comment is going to be in 75-11.012,  
19 duties of cardroom operators. This is going to be  
20 paragraph 8. So paragraph 8 requires secure areas  
21 that you post on the inside of the secure door a  
22 list of every single individual that's -- that's  
23 able to access that facility.

24 Candidly this is useless. There's nobody --  
25 it's not like a speak easy. Somebody's not on the

1 inside of that door that's cracking it and checking  
2 names and this list is having to be constantly  
3 changed over and over and over again as the roster  
4 of employees change.

5 So what we would suggest is is that on the  
6 outside of the door, to the right of the door as  
7 you would enter the door that there would be a list  
8 of classifications of employees, supervisors, et  
9 cetera that would have access to that room. We  
10 don't think having the actual individual names for  
11 every single person provides any meaningful  
12 benefit.

13 Candidly all we get are -- we'll see  
14 violations, you know, a lot of times just things  
15 like, this person got fired last week or this  
16 person left last week, but their name is still on  
17 the door and that's a violation. It just seems a  
18 little unfair and useful and --

19 MS. ZIMMER: Sure. And I just want to say  
20 thank you for bringing a solution to that too. We  
21 have traveled throughout the State and I think  
22 we've met with eight of our operators thus far and  
23 that is a recurring theme that I'm hearing. So I  
24 like this suggestion and thank you for bringing  
25 that to us.

1           MR. LOCKWOOD: I think if we have the, again,  
2 the placard on the outside of the door that has  
3 that, we've got surveillance, people are able to  
4 check, they know the employees, they're going to be  
5 able to, you know, identify or they -- do they have  
6 the appropriate way to enter and access that room.

7           MS. ZIMMER: Thank you.

8           MR. DILLMORE: John, can I get a follow-up  
9 question. So that section, it refers to three  
10 different areas?

11          MR. LOCKWOOD: Correct. As (talkover) count  
12 room, vault, and the surveillance room.

13          MR. DILLMORE: I mean, do you feel -- is your  
14 concern to all of those areas or in particular  
15 surveillance and cashiers cage?

16          MR. LOCKWOOD: What I've heard is across the  
17 board of all the areas that listing the individual  
18 names just really doesn't -- isn't -- isn't useful  
19 for a cardroom operator. It provides no benefit to  
20 them, and really it's just something that they're  
21 constantly having to change these lists on.

22          Because, again, it's -- you would change the  
23 list for every single room if someone, you know,  
24 leaves at that point in time. So, you know, you  
25 may be making multiple lists done weekly depending

1 on this.

2 MR. DILLMORE: Do you think access -- if not a  
3 specific person like -- for instance, surveillance,  
4 is there really any -- is there -- would you have  
5 your own internal list other than -- and your  
6 internal controls other than the position, is  
7 there -- I guess I'm saying is there any level of  
8 concern raised if some other employee got in the  
9 surveillance room?

10 MR. LOCKWOOD: I mean, I don't necessarily  
11 think so. I mean, we already have to maintain  
12 pursuant to paragraph 1 of this rule a complete  
13 roster of all of our staff members, the job title,  
14 the occupational license number, their full name,  
15 we already have this information, you know, on a  
16 roster. So I just don't see any benefit to having  
17 it broken it down on any of these rooms.

18 MR. DILLMORE: I will say -- I appreciate the  
19 comment. I think count room is one that we would  
20 be maybe a little more concerned with, knowing  
21 which individuals are in that room and that there's  
22 a certain rotation that's supposed to happen to  
23 make sure the same individuals aren't on the same  
24 counting for so many days in a row.

25 So it's one of those areas where the State

1 does have a vested interest because there's a --  
2 there's a -- obviously percentage of the gross  
3 receipts coming back to the State and I'm like --  
4 you know, it's not a -- it's a manual process.

5 MR. VINEYARD: William Vineyard with Pensacola  
6 Greyhound, Miami, used to be dog track. I lied and  
7 we can't take the credit.

8 There is a separate list of count team members  
9 that's required. It's just updating it on that  
10 door is -- is where we -- we have the question. Is  
11 we update it here, but now we've got to go put it  
12 in four or five different locations. If we just  
13 had it by position and here's your counting list,  
14 it's -- I feel it's covered. That's our  
15 suggestion.

16 MR. DILLMORE: Thank you very much.

17 MS. GIARDINA: Deb Giardina from bestbet  
18 Jacksonville. Also we have multiple properties and  
19 the count teams vary. So you -- in relation to  
20 what William is saying also, we have a schedule of  
21 the people that you are doing the count each day.  
22 So the State will be able to see that and see that  
23 they're not the same, so it's not all on the door  
24 but you will have a record of who's been in that  
25 count room at which property on which day and

1 you'll be able to track that we are following what  
2 your concerns are.

3 MR. DILLMORE: Thank you.

4 MR. LOCKWOOD: Just to follow up, we certainly  
5 appreciate the State is -- wants to make sure they  
6 collect their full share of the gross receipts tax.  
7 I'll note that that's eight percent and we retain  
8 the rest, so we're very incentivized to make sure  
9 that no dollars are lost here, so. Okay. So  
10 that's all I have on that rule.

11 Moving to 75-11.014, cards. So in paragraph  
12 4(a) there's basically a process for cards that  
13 have been damaged, defaced, marked. The  
14 requirement is that you basically dispose of the  
15 entire deck and there's a whole procedure for this.  
16 We think this is a little cumbersome.

17 In a lot of jurisdictions we're able to just  
18 -- everything's on video surveillance, so if you  
19 have a 7 of clubs that's been damaged, dented,  
20 marked, whatever, you know, basically there's a  
21 procedure they would show on camera. They replace  
22 that card out, they retain the damaged card, they  
23 mark it in a way in which it cannot be put back  
24 into a deck, and so we'd like to see something like  
25 that that would be imposed in the -- in the State.

1           As far as a suggestion, Director, we will --  
2 we intend to provide written comments at the  
3 conclusion of this, so what we'll do is suggest  
4 some language and some alternatives that maybe the  
5 Commission can do and maybe even relate back to  
6 other jurisdictions in how they do this.

7           MS. ZIMMER: Perfect. That is incredibly  
8 helpful.

9           MR. LOCKWOOD: A lot of staff members come  
10 from other jurisdictions, and this is something  
11 that several people highlighted as -- even in  
12 places like Nevada, this is just not a process  
13 that's -- that's maintained.

14           Moving down to paragraph 4(d). This is a  
15 regulation on automatic card shuffling devices.  
16 The statute that we have, 849.086 just generally  
17 has an allowance to use mechanical card shufflers.

18           This rule in my opinion limits that  
19 authorization. You're only allowed to use two  
20 decks of cards. There's a specific manner in  
21 which -- how they have to be shuffled.

22           It's gone so far that we've had where we may  
23 be using a mechanical card shuffler and there could  
24 be times and games where you've -- you've played a  
25 hand and the other deck is not completely finished

1 at this point in time. And with poker everything  
2 is we want to get as many hands as we can per hour.  
3 Because the more hands you get, more rake, more  
4 gross receipts we're able to generate for the  
5 State.

6 We've had an investigator say if you're using  
7 that device and the card shuffler's not finished,  
8 we're not even able now to hand shuffle. Now that  
9 we're using this mechanical card shuffler, we have  
10 to wait until that process stops.

11 So for us it would just be much simpler if we  
12 had the ability to use just mechanical card  
13 shufflers and there wasn't a regulation that it has  
14 to be limited to two decks.

15 I mean, candidly we've looked into other  
16 jurisdictions and have been able to find nothing  
17 that's similar to this that would propose --  
18 provide this level of limitations.

19 And just simply providing us the ability to  
20 have the card shufflers without these restrictions  
21 are going to result in more hands per hour and more  
22 generation of additional revenue for the State of  
23 Florida.

24 MS. ZIMMER: And, again, if you want to let us  
25 know when you do those statements kind of what

1 you've discovered in other -- other jurisdictions,  
2 that would be helpful.

3 MR. LOCKWOOD: Absolutely. Let's see here. I  
4 have a few small comments I'll provide in written  
5 format here. All right. 75-11.0279, jackpots,  
6 prizes, and giveaways and this is going to be  
7 paragraph 6.

8 The current rule language says a cardroom  
9 operator cannot hold -- withhold a percentage of  
10 the jackpot rule from the cost of administering the  
11 jackpot rule, and so this rule's been in effect for  
12 almost since the beginning as far as I know.

13 These rules -- or these rooms as you know have  
14 been struggling in the recent past due to the  
15 minimum wage amendment that allow for increased  
16 minimum wage with no offset for gratuities.  
17 Cardrooms are generally powered by gratuities.  
18 It's a very tip heavy industry.

19 The jackpot pool has -- has for a lot of these  
20 rooms climbed significantly over the years as -- as  
21 revenues have increased. What we would like to be  
22 able to do is withhold a reasonable fee. I mean, I  
23 think -- I don't think that there should be a  
24 threshold in the rule. I don't know that the State  
25 has the ability to set a threshold. What we would

1 like to do is have the ability to offset some of  
2 these costs that we have for administering these  
3 pools and it's the promotional activities.

4       You know, marketing, a lot of stuff that goes  
5 into this. People get very creative with their  
6 high-end promotions and their Bad Beat Jackpots,  
7 and so obviously whatever percentage that we would  
8 withhold from that pool, we're going to -- it's not  
9 going to be a significant amount, because nobody  
10 wants the patrons to get upset. But what we think  
11 is the patrons are going to see a much better  
12 return. They're going to see, you know, better --  
13 you know, better promotions, better marketing, you  
14 know, better just -- it's going to be more exciting  
15 for them, more opportunities.

16       The money that would be withheld is obviously  
17 subject to gross receipts tax. We would not be  
18 suggesting that we could withhold this percentage  
19 and it wouldn't be -- it wouldn't be -- it would be  
20 nontaxable, we think it would be taxable. So this  
21 is something that I would say for a lot of rooms is  
22 a -- is a priority issue in this is that we'd like  
23 to see some allowance for that.

24       MR. DILLMORE: Question there, John, maybe  
25 two. How would you envision that working? Would

1 that be like just a regular percentage withhold on  
2 a daily count or would it be possibly just like at  
3 the end of the month, you know, taking an extra  
4 percent off of the total balance?

5 MR. LOCKWOOD: My guess is it would probably  
6 be at the end of the month. And we can propose a  
7 couple of different alternatives for the State.  
8 Because, again -- I mean, really what we're trying  
9 to do is come up with something that's, you know,  
10 easily applied across the board.

11 A lot of people -- some rooms just do high-end  
12 jackpots, some people just do Bad Beat Jackpots, a  
13 lot of people do, you know, a mix of all between.  
14 So we'd like to come up with something that, you  
15 know, is easily enforceable across the board, but  
16 it is not putting a drain on the cardroom operator.

17 And so now we're in a position where in trying  
18 to deal with, you know, the workforce in general  
19 of, you know, pulling people over from different  
20 areas of the cardroom in order to work on, you  
21 know, coming up with this and administering this  
22 fund.

23 MR. DILLMORE: Is there a reason, like, an  
24 operational reason like you can charge any rake you  
25 want a normal rake, is there a reason that would

1 affect the business if you just didn't increase  
2 your normal rake to make up those administrative  
3 costs that your --

4 MR. LOCKWOOD: I think everyone generally  
5 doesn't -- wants to avoid increasing the rake. I  
6 can tell you that we've experienced in the last few  
7 years some slight rake increases across the State,  
8 but generally speaking the cardroom operators are  
9 kind of hesitant to do that.

10 I think that gets more of a reaction from  
11 day-to-day poker players than having an  
12 administrative fee on the jackpot fund. A lot of  
13 people that are playing, you know, smaller cash  
14 games and all just do not want to see, you know,  
15 the rakes continue to increase.

16 MR. DILLMORE: Are you going to be  
17 submitting --

18 MR. LOCKWOOD: Absolutely.

19 MR. DILLMORE: If you do -- I mean, part of it  
20 would be -- we would be interested in if the  
21 Commission -- some type of disclosure to the  
22 customer so they're aware --

23 MR. LOCKWOOD: Absolutely. Yeah. Yeah. I  
24 mean, I can assure you that everything these rooms  
25 are doing is -- is trying to be, you know,

1 pro-consumer as possible, make sure that they  
2 understand this. You know, they are the life blood  
3 of this industry, so we're not looking to just  
4 drain them. That's certainly not the intent behind  
5 this. It's just, you know, we've gone so long  
6 without taking any fee from this.

7 And, again, I think you're not going to see  
8 people taking 20, 30, 40 percent or anything like  
9 that. It's going to be in the single digits if  
10 anything, because, again, you know, players will  
11 react to that.

12 But we think that able to -- if we're able to,  
13 you know, set a fee at five, six, seven percent  
14 then it's going to come back to the players and  
15 they're going to have a better experience overall,  
16 so.

17 With that I think those are -- those are my  
18 biggest comments. I've got a few other things that  
19 I think are probably better organized in -- in  
20 written comments.

21 And so do we have a time line on when the  
22 deadline is going to be -- I guess my question is:  
23 Do you want these before we get to the next  
24 workshops or are we going to do all three workshops  
25 and then submit written comments?

1 MS. ZIMMER: It would be helpful to get them  
2 beforehand because then we can kind of tailor the  
3 ones that are subsequent -- subsequently being  
4 held.

5 MR. LOCKWOOD: Okay.

6 MS. ZIMMER: Again, all -- all the language  
7 that you can provide is very helpful.

8 MR. DILLMORE: I understand if you can't do it  
9 by then, I mean, we're not going to turn them away,  
10 so whatever you can give us is obviously going to  
11 be appreciated.

12 MR. LOCKWOOD: I'll definitely have them in  
13 advance of the May one. We should be able to  
14 provide some comments prior to next Thursday, maybe  
15 not necessarily all other comments. But if it's  
16 good for the Commission, then at least we can  
17 submit some of the bigger ones on a rolling basis.

18 All right. If y'all don't have any more  
19 questions for me, that's all the comments I have.

20 MS. ZIMMER: Thank you. That was a great  
21 place to start. Again, we're trying to do these as  
22 inform -- informally so everybody feels comfortable  
23 talking about them.

24 If anybody wants to come up and elaborate on  
25 any of the issues that he's already said, if you've

1 got, you know, further things that you'd like to  
2 talk about, any of those -- I think we had eight of  
3 them listed. If anybody wants to come and talk  
4 about those first before we address any others.

5 No.

6 Any differing suggestions that you might have  
7 too if you want to submit those afterwards and say,  
8 you know, this is what was presented, this is an  
9 idea that we have regarding that, we'd love to see  
10 that also.

11 All right. Would the next person like to come  
12 up and share? Okay. No other comments or anything  
13 else?

14 MS. VALENTINE: Just to close out the meeting  
15 if you have any written comments or any rule  
16 changes, you may submit them to our Commission  
17 Clerk email, [clerk@flgaming.gov](mailto:clerk@flgaming.gov).

18 This meeting is being transcribed. If you  
19 would like a copy of the transcript once it is  
20 ready, you may contact me or public records team  
21 and we can provide you with a copy of the  
22 transcript as well.

23 (Pause)

24 MS. ZIMMER: So once again we're trying to do  
25 these, you know, across the State giving all of our

1 operators an opportunity to come and voice their  
2 concerns or changes that can make their jobs easier  
3 or that we can better serve you.

4 And -- so by putting these in the three  
5 locations, we're trying to geographically reach  
6 everyone. Additionally we are going to every  
7 operator in the State. We've done eight of them so  
8 far this year.

9 But, again, it's just there are common issues  
10 amongst people that if one person has them, there's  
11 probably another group having them and we just want  
12 to make sure that we're addressing these as best we  
13 can.

14 So I want to thank you all for being here  
15 today. And even if you're here today, if you'd  
16 like to come to Orlando next week or South Florida,  
17 or if you have multiple locations that you  
18 represent if you want to send other people there,  
19 that would -- you're more than welcome to do that.

20 And, again, we want to encourage people that  
21 are on the floor. So sometimes -- you know,  
22 sometimes it's not just a lobbyist or lawyer that  
23 is aware. You know, they might bring those issues  
24 to them, but they might be able to give you more  
25 detail or give us more detail on those topics, so

1 we do want to encourage you -- to some people that  
2 are working on the floor as well. Thank you.

3 (Proceedings concluded at 11:32 a.m.)

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CERTIFICATE OF REPORTER

STATE OF FLORIDA  
COUNTY OF LEON

I, JUDY LYNN MARTIN, do hereby certify that I was authorized to and did stenographically report the foregoing proceedings and that the transcript, pages 1 through 27, is a true record of my stenographic notes.

I FURTHER CERTIFY that I am not a relative, employee, attorney, or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

Dated this 31st day of March, 2026.

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JUDY LYNN MARTIN

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