



**Florida Gaming  
Control Commission**  
flgaming.gov

**REQUEST FOR PROPOSALS (RFP)  
Information Technology Service Management  
RFP No: RFP FGCC 23/24-02**

**Addendum No. 3**

### **Addendum No. 3**

The Commission hereby amends RFP No. FGCC-23/24-02 as noted within this Addendum. For revisions, underlines represent additions and strikethroughs represent deletions. In the event of a conflict between previously posted information and the information contained herein, the information herein shall control. The information included in this addendum is hereby made part of this solicitation.

Failure to file a protest within the time prescribed in section 120.57(3), Florida Statutes, or failure to post the bond or other security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under chapter 120, Florida Statutes. Any protest concerning this agency decision must be timely filed with the Agency Clerk. Protests may be filed by courier, hand delivery, or U.S. mail at Florida Gaming Control Commission, Office of the General Counsel, Attention: Agency Clerk, 4070 Esplanade Way, Suite 250, Tallahassee, FL 32399. Protests may also be filed by email at [Clerk@flgaming.gov](mailto:Clerk@flgaming.gov). It is the filing party's responsibility to meet all filing deadlines.

The Procurement Officer should be copied in such filings.

Please note: This addendum does not need to be returned with the proposal.

**1. Section 2.5, Term, RFP Document, is hereby amended as follows:**

The term of the Contract will be for ~~6 months~~ 2.5 years beginning on the date of execution.

**2. Section 2, Effective and Ending Dates, Attachment A, Standard Contract, is hereby amended as follows:**

The Contract shall begin on **July 1, 2024**, or on the date on which the Contract has been signed by the last party required to sign it, whichever is later. It shall end at midnight, Eastern Standard Time, on **December 31, ~~2024~~ 2026**, or the date this Agreement is terminated, whichever occurs first.

**3. Attachment C, Cost Reply, is deleted in its entirety and replaced with the following updated Attachment C, Cost Reply:**

**Remainder of page left blank intentionally.**



**ATTACHMENT C**

**Request for Proposals (RFP)  
Information Technology Services Management  
RFP No: RFP FGCC 23/24-02  
COST REPLY**

No.	Description	Unit Price						Total Price
		Original Contract Term (7/1/24 – 6/30/25)	Original Contract Term (7/1/25 – 6/30/26)	Original Contract Term (7/1/26- 12/31/26)	Renewal Year 1 (1/1/27 – 12/31/27)	Renewal Year 2 (1/1/28 – 12/31/28)	Renewal Year 3 (1/1/29 – 12/31/29)	
<b>1.</b>	<b>Software Licensing</b>							
1.1	IT Service Management Solution	\$	\$	\$	\$	\$	\$	\$
<b>2.</b>	<b>Consultancy Services</b>							
2.1	Installation, implementation, integration, and testing	\$	\$	\$	\$	\$	\$	\$
2.1.1	Project Manager	\$	\$	\$	\$	\$	\$	\$
2.1.2	Process Consultant	\$	\$	\$	\$	\$	\$	\$
2.1.3	Technical Consultant	\$	\$	\$	\$	\$	\$	\$
2.1.4	Integration Consultant	\$	\$	\$	\$	\$	\$	\$
2.1.5	Expenses	\$	\$	\$	\$	\$	\$	\$
2.2	Training (both technical and non-technical)	\$	\$	\$	\$	\$	\$	\$
2.2.1	Trainer	\$	\$	\$	\$	\$	\$	\$
2.2.2	Expenses	\$	\$	\$	\$	\$	\$	\$
<b>3.</b>	<b>Support and Maintenance</b>							
3.1	Support and Maintenance	\$	\$	\$	\$	\$	\$	\$
<b>TOTAL PRICE (Sum of Total Price for sections 1.1, 2.1, 2.2, and 3.1)</b>								<b>\$</b>

Please note that this is only a summary page. Bidders are required to provide a detailed pricing breakdown, including the payment schedule, within their RFP response.

**NOTE:** Total Price for Section 2.1 should include subsections 2.1.1 thru 2.1.5.  
Total Price for Section 2.2 should include subsections 2.2.1 and 2.2.2.