

STATE OF FLORIDA  
FLORIDA GAMING CONTROL COMMISSION  
DIVISION OF PARI-MUTUEL WAGERING

FLORIDA GAMING CONTROL COMMISSION,  
DIVISION OF PARI-MUTUEL WAGERING,

Petitioner,

v.

FGCC Case No.: 2025-039911

MAYDELIS ORTIZ MORALES,

Respondent.

\_\_\_\_\_ /

**FINAL ORDER**

This matter appeared before the Florida Gaming Control Commission at a duly-noticed public meeting on November 6, 2025, for final agency action pursuant to sections 120.569 and 120.57(2), Florida Statutes. After a complete review of the records in this matter, the Commission makes the following findings of fact and conclusions of law:

1. An Administrative Complaint was filed in this case on September 26, 2025, alleging that Respondent is subject to exclusion from all licensed pari-mutuel facilities and all facilities of a slot machine licensee in the state of Florida pursuant to sections 550.0251(6) and 551.112, Florida Statutes and subject to revocation of her slot machine/cardroom/pari-mutuel combination occupational license pursuant to rule 75-11.005(4), Florida Administrative Code. A copy of the Administrative Complaint is attached hereto as Exhibit "1" and incorporated by reference.

2. The Administrative Complaint, Election of Rights form, an Explanation of Rights, and a cover letter were served on Respondent via certified mail.

3. The Election of Rights form, Explanation of Rights, and cover letter informed Respondent that a written response to the Complaint, including the right to request a hearing, was

due within 21 days of actual service of the Complaints. *See* § 120.569(1), Fla. Stat., and Fla. Admin. Code R. 28-106.111.

4. On or about October 22, 2025, Respondent returned a signed Election of Rights form and selected “Option 3” which states that Respondent does not dispute the allegations of material fact in the Administrative Complaint and waives his or her right to any form of hearing. Respondent, by selecting this option, requests that a Final Order imposing a penalty and/or fine be entered in this case. A copy of the Election of Rights is attached hereto as Exhibit “2” and incorporated by reference.

5. Respondent has waived his right to request a hearing in which there is a disputed issue of material fact.

Having considered the Administrative Complaint and Respondent’s waiver of his/her right to request a hearing, and being otherwise fully advised in the premises, it is hereby

ORDERED and ADJUDGED:

6. The allegations of fact and the conclusions of law in the Administrative Complaint are adopted in their entirety herein.

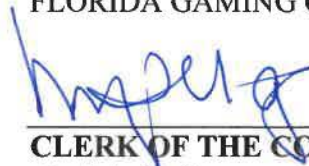
7. Respondent slot machine/cardroom/pari-mutuel combination occupational license, number 14014098, is hereby **REVOKED**.

8. Respondent is hereby **PERMANENTLY EXCLUDED** from all pari-mutuel facilities and all facilities of a slot machine licensee within the state of Florida.

*This Final Order shall take effect upon being filed with the Clerk of the Commission.*

DONE AND ORDERED this 12<sup>TH</sup> day of NOVEMBER, 2025.

FLORIDA GAMING CONTROL COMMISSION



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**CLERK OF THE COMMISSION**

*On Behalf of*

Julie I. Brown, Vice-Chair

Charles Drago, Commissioner

John D'Aquila, Commissioner

Tina Repp, Commissioner


### NOTICE OF RIGHT TO APPEAL

Any party to this proceeding has the right to seek its judicial review under section 120.68, Florida Statutes, by the filing of an original notice of appeal pursuant to rules 9.110 and 9.190, Florida Rules of Appellate Procedure, with the Clerk of the Commission, 4070 Esplanade Way, Tallahassee, Florida 32399 (Email: [clerk@flgaming.gov](mailto:clerk@flgaming.gov)), and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate Florida district court of appeal. The notice of appeal must be filed (received) by the Clerk of the Commission within thirty (30) days after the date this Order is filed with the Clerk of the Commission.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on this 12<sup>th</sup> day of NOVEMBER, 2025, a true and correct copy of this Final Order has been sent via USPS mail to:

**Maydelis Ortiz Morales**  
7065 West 10th Avenue  
Hialeah, Florida 33014

  
\_\_\_\_\_  
**CLERK OF THE COMMISSION**  
Florida Gaming Control Commission

CC: Ebonie Lanier

STATE OF FLORIDA  
FLORIDA GAMING CONTROL COMMISSION  
DIVISION OF PARI-MUTUEL WAGERING

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FGCC Case No.: 2025-039911

MAYDELIS ORTIZ MORALES,

Respondent.

\_\_\_\_\_ /

ADMINISTRATIVE COMPLAINT

The Florida Gaming Control Commission, Division of Pari-Mutuel Wagering (“Petitioner”), files this Administrative Complaint against Maydelis Ortiz Morales (“Respondent”), and alleges:

1. Petitioner is the state agency charged with regulating pari-mutuel wagering, slot machines, and cardroom operations pursuant to chapters 550, 551, and 849, Florida Statutes.
2. At all times material hereto, Respondent held a Slot Machine/Cardroom/Pari-Mutuel Combination Occupational License, number 14014098, issued pursuant to section 551.107(2)(b), Florida Statutes.
3. At all times material hereto, Casino Miami, LLC d/b/a Casino Miami, Miami Jai Alai, Casino Miami Jai-Alai was a facility operated by a permitholder authorized to conduct pari-mutuel wagering, cardroom operations, and slot machine operations in the state of Florida.
4. At all times material hereto, Respondent worked as a Cage Cashier at Casino Miami, LLC.

5. On or about September 12, 2025, Casino Miami, LLC, Cage Manager Daniella Sandoval reviewed surveillance footage from September 3, September 6, and September 7, 2024, related to shortages in Ticket Redemption Unit Cassette Balances.

6. Upon review, it was discovered that on September 3, September 6, and September 7, 2024, Respondent was seen via surveillance footage as the main banker on duty.

7. On September 3, 2024, Cassette 408 had a shortage of \$20, and Cassette 414 had a shortage of \$40.

8. On September 6, 2024, Cassette 402 had a shortage of \$40, Cassette 401 had a shortage of \$ 20, and Reject Cassette 909 had a shortage of \$ 10.

9. On September 7, 2024, Cassette 403 had a shortage of \$20, and Cassette 410 had a shortage of \$20.

10. Upon review of the surveillance footage, Respondent was seen visiting the main cage, exchanging the cash for smaller bills, and placing her hands in her blouse.

11. On September 16, 2024, Respondent's employment with Casino Miami, LLC was terminated.

12. On or about April 2, 2025, Respondent was permanently excluded from Casino Miami, LLC.

### COUNT I

13. Petitioner realleges and incorporates the allegations contained within paragraphs one through twelve as though fully set forth herein.

14. Rule 75-11.005(4), Florida Administrative Code, provides, in pertinent part, that "[n]o person shall, either directly or indirectly (a) [e]mploy or attempt to employ any device, scheme, or artifice to defraud any participant in a game or the cardroom operator."

15. Section 849.086(14)(a), Florida Statutes, provides that:

The commission may deny a license or the renewal thereof, or may suspend or revoke any license, when the applicant has: violated or failed to comply with the provisions of this section or any rules adopted pursuant thereto; knowingly caused, aided, abetted, or conspired with another to cause any person to violate this section or any rules adopted pursuant thereto; or obtained a license or permit by fraud, misrepresentation, or concealment; or if the holder of such license or permit is no longer eligible under this section.

16. Based on the foregoing, Respondent violated rule 75-11.005(4), Florida Administrative Code, by employing or attempting to employ a device, scheme, or artifice to defraud the cardroom operator and is therefore subject to suspension or revocation of her occupational license.

#### COUNT II

17. Petitioner realleges and incorporates the allegations contained within paragraphs one through twelve as though fully set forth herein.

18. Section 550.0251(6), Florida Statutes, provides in relevant part:

In addition to the power to exclude certain persons from any pari-mutuel facility in this state, the commission may exclude any person from any and all pari-mutuel facilities in this state for conduct that would constitute, if the person were a licensee, a violation of this chapter or the rules of the commission. The commission may exclude from any pari-mutuel facility within this state any person who has been ejected from a pari-mutuel facility in this state or who has been excluded from any pari-mutuel facility in another state by the governmental department, agency, commission, or authority exercising regulatory jurisdiction over pari-mutuel facilities in such other state.

(Emphasis supplied).

19. Section 551.112, Florida Statutes, provides:

In addition to the power to exclude certain persons from any facility of a slot machine licensee in this state, the commission may exclude any person from any facility of a slot machine licensee in this state for conduct that would constitute, if the person were a licensee, a violation of this chapter or the rules of the commission. The commission may exclude from any facility of a slot machine



licensee any person who has been ejected from a facility of a slot machine licensee in this state or who has been excluded from any facility of a slot machine licensee or gaming facility in another state by the governmental department, agency, commission, or authority exercising regulatory jurisdiction over the gaming in such other state. This section does not abrogate the common law right of a slot machine licensee to exclude a patron absolutely in this state.

(Emphasis supplied).

20. Based on the foregoing, Respondent is subject to exclusion from all licensed pari-mutuel wagering facilities and any facility of a slot machine licensee in the state of Florida based on her exclusion from Casino Miami, LLC on April 2, 2025.

WHEREFORE, Petitioner respectfully requests the Florida Gaming Control Commission enter an Order revoking Respondent's Slot Machine/Cardroom/Pari-Mutuel Combination Occupational License, number 14014098, and excluding Respondent from all licensed pari-mutuel wagering facilities and any facility of a slot machine licensee in the state of Florida, in accordance with sections 550.0251(6) and 551.112, along with any other remedy provided by chapters 550 and 551, and section 849.086, Florida Statutes, and/or the rules promulgated thereunder.

This Administrative Complaint for FGCC Case Number 2025-039911 is signed this 25th day of September, 2025.

/s/Emily A. Alvarado

Emily A. Alvarado  
Chief Attorney  
FBN: 1025200  
Florida Gaming Control Commission  
Office of the General Counsel  
Division of Pari-Mutuel Wagering  
4070 Esplanade Way, Suite 250  
Tallahassee, Florida 32399-2202  
Telephone: (850) 794-8066  
Facsimile: +1 (850) 536-8712  
Primary: Emily.Alvarado@flgaming.gov  
Secondary: Ebonie.Lanier@flgaming.gov

### NOTICE OF RIGHTS TO REQUEST A HEARING

Pursuant to sections 120.569 and 120.57, Florida Statutes, you have the right to request a hearing to challenge the charges contained in this Administrative Complaint. If you choose to request a hearing, you will have the right to be represented by counsel, or other qualified representative, to present evidence and argument, to call and cross-examine witnesses, and to have subpoenas and subpoenas duces tecum issued on your behalf.

Any request for an administrative proceeding to challenge or contest the charges contained in this Administrative Complaint must conform to rule 28-106.2015, Florida Administrative Code. Pursuant to rule 28-106.111, Florida Administrative Code, you must request a hearing within 21 days from receipt of this Notice, or you will waive your right to request a hearing.

Mediation under section 120.573, Florida Statutes, is not available to resolve this Administrative Complaint.

**EXHIBIT**

**2**

STATE OF FLORIDA  
FLORIDA GAMING CONTROL COMMISSION

FILED  
FLORIDA GAMING CONTROL COMMISSION  
Date: **10/22/2025**  
File Number: \_\_\_\_\_  
BY: MELBA L. APELLANIZ  
CLERK OF THE COMMISSION

REGUCIA, MARDELIS ORTIZ MORALES

CASE NO.: 2025-03991

**ELECTION OF RIGHTS**

Please read the Administrative Complaint before choosing one of the three options. The Election of Rights is a **legally binding** document. Consult an attorney if you do not understand your options.

You can only select **ONE** of the options numbered one (1), two (2), and three (3) on the Election of Rights form. You must sign the form.

A completed Election of Rights **must be returned to the Clerk of the Commission within 21 days by 5:00 p.m. Eastern Time** of the day you receive the attached Administrative Complaint.

If your Election of Rights form or request for hearing is not filed with the Clerk of the Commission within **21 days of the day you received the Administrative Complaint**, you will have waived your right to contest the proposed agency action and a Final Order will be issued imposing the proposed agency action set forth in the Administrative Complaint.

Please use this form unless you, your attorney, or your representative prefer to reply according to chapter 20, Florida Statutes, and chapter 28.106 of the Florida Administrative Code.

Please return your Election of Rights form to this address:

Florida Gaming Control Commission  
Attention: Clerk of the Commission  
4070 Esplanade Way, Suite 250, Tallahassee, FL 32399  
Telephone: (850) 794-8067 Fax: (850) 536-8712  
Email: clerk@flgaming.gov

**PLEASE CHECK ONLY ONE OF THE THREE OPTIONS.**

Option One (1) ☐ I do **not** dispute the allegations of material fact in the Administrative Complaint and wish to be heard at an informal proceeding pursuant to section 120.57(2), Florida Statutes, where I may submit testimony and written evidence to the Commission to show that the proposed agency action is too severe or that the sanction should be reduced.

Option Two (2) ☐ I do dispute the allegations of material fact in the Administrative Complaint and I request a formal hearing pursuant to Section 120.57(1) before an Administrative Law Judge of the Division of Administrative Hearings ("DOAH"). I specifically dispute the following facts in the Administrative Complaint (attach extra pages or write on the back if needed):

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STATE OF FLORIDA  
FLORIDA GAMING CONTROL COMMISSION

In addition to the above election for formal hearing, check the box below if you wish to enter into settlement negotiations and waive the 15-day requirement for this matter to be referred to DOAH:

☐ Section 120.569(2)(a), Florida Statutes, requires the Commission to send this case to DOAH for a formal hearing within 15 days after receiving your Election of Rights. I am interested in settling this case and waive the 15-day requirement.

**Option Three (3) ☒ I do not dispute the allegations of material fact in the Administrative Complaint and waive my right to object and to have a hearing. I understand that by giving up the right to object and have a hearing, a Final Order will be issued that adopts the allegations of fact and conclusions of law alleged in the Administrative Complaint and imposes the Commission action set forth in the Administrative Complaint.**

**THIS IS A LEGALLY BINDING DOCUMENT. SEEK LEGAL ADVICE BEFORE SIGNING IF YOU DO NOT FULLY UNDERSTAND THE TERMS.**

Margaret Cathy Hooper  
PRINTED NAME

ATTORNEY OR QUALIFIED REPRESENTATIVE

7100 W. 79TH ST Apt B3  
Street Address

Street Address (where service shall be made)

Miami Florida 33114  
City State Zip

City State Zip

863 773 8841  
Telephone Number Facsimile Number (if any)  
Number (if any)

Telephone Number Facsimile

oet2margaretlswe@gmail.com  
E-mail

E-mail

[Signature]  
SIGNATURE

YOU MUST LET THE COMMISSION KNOW IF YOUR E-MAIL OR MAILING ADDRESS CHANGES